



What's your version of **home** this Christmas?

For some of us it's the little moments alone with a spouse among the Christmas chaos. For others, it's the big family dinner full of laughter and too much food. Still others find it in the quiet time, coffee in hand, anticipating everything to come.

No matter what your version of **home** is we hope it fills you with cheer, helps you recharge and brings you happiness this holiday season.

December 22nd.



One draw will be made every weekday from December 7th to

CHRISTMAS

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Melvin the Elf is back with a twist, trying to grant as many Christmas wishes as he can before Christmas.

Enter starting December 6th at **ExcaliburInsurance.ca/12days**. One draw will be made every weekday from December 7th to December 22nd.

You get 12 CHANCES TO WIN*

This year YOU CAN CHOOSE what you would like to win on a DAILY BASIS.

To get on Melvin's list for the 12 draws:

- 1. Select the prize you want and share it to your Facebook page.
- 2. LIKE us on Facebook to finalize your entry.
- 3. Enter and share every day to get 12 CHANCES TO WIN*

Starting December 7th, we will randomly draw one winner each weekday. You can collect your prize by visiting any of our Excalibur offices. Check out Melvin's Gifts on the next page, or for a full list and contest entry go to:

ExcaliburInsurance.ca/12days

*For a list of prizes, and full contest details visit Excaliburinsurance.ca/12days

Holiday GameRecommendations!

Every year people fall asleep in the afternoon, watching old Christmas movies, and counting down the minutes to Christmas dinner. Instead, this year bring the family together for some **quality time and games.**

Not sure which game to play? Below are recommendations of some of our favorites.

Selina Consitt

recommends Speak Out.

"It's always great if you're looking for a good laugh!"

Caitlin Armstrong

recommends **Cranium** "The game requires teamwork and can get quite competitive quickly! You really have to use your knowledge."

Veronica Anderson

recommends **Junior Monopoly** "Much more fun than the regular Monopoly since it doesn't take 5 ½ hours to play!"

Kelsey Bennewies

recommends **Ticket To Ride** "It's a great strategy game!"

Una Roy

recommends **Things In A Box** "Everyone has fun and gets involved! You really have to use your imagination."



Win My Gifts!

I've been working away all year in the shop to make gifts for all the girls and boys, but there's too many!

So here are some of the gifts Excalibur is helping me give away this year.

Merry Christmas,

Melviu the Elf.



24-Hour Playtime 66-Foot Bluetooth Range Low Harmonic Distortion and Superior Sound



40oz water reservoir with grayscale touch 9 brew sizes, from 4-ounce to 30 oz



Image Size 32-120 inches Built in speaker & connectivity to external audio



Loud clear sound Dual speakers Shock absorbing end caps



Compatible with Nintendo Ds and 3ds games Comes with 1 game pre-installed



Remote Controlled Drone

6 Axis Gyro Stability Range 50-100m Battery Life 7-9 minutes



Indigo Gift Card

\$100 value Redeemable at all locations



Sephora Gift Card

\$100 value Redeemable at all locations



Wal-Mart Gift Card

\$100 value Redeemable at all locations



Amazon Gift Card

\$100 value Redeemable at all locations



Metzger Gift Card

\$100 value Redeemable at all locations



Cowbell Brewing Company Gift Card

\$100 value Redeemable at Cowbell Brewing Company

INNOVATION CORNER

2017 a Look Back at some Milestone Moments

Here are our Top 4 Initiatives to make insurance easier for our customers in 2017.



Renter's Insurance Solution for Landlords

Lets landlords help their tenants get insurance so everyone is protected.



InstaShield

Which allows customers to quote, and buy your entire policy online for various products.

Self Service

Giving you
24/7 ability to
make claims,
access policies,
and make changes
to your account,
all in the palm
of your hand.





Aiden

Answering your insurance questions from our website or Facebook any time of the day or night.

2018? Aiden's going back to school

While Aiden's still available to answer your 2am questions, upgraded functionality means she'll be smarter and can answer even more of them.

We're always looking for more ways to save you time, money, and stress. So in 2018 we'll be bringing you new Excalibur U content- both articles and videos to help you learn about insurance however you choose. We'll also be adding new products to InstaShield, to give you as many online self-serve options for buying insurance as possible.

We have lots of other ideas for 2018 as well, and we look forward to sharing them with you in the year to come.





Do you know Someone Who Has Served our Country and Loves Hockey?

Help us Send Them to a Game for Free!

- **1.** Send the full name, email, and phone number of the person you would like to nominate to **swettlaufer@eigroup.ca**
- **2.** Provide a **brief description** of their military service.
- 3. They may receive 2 ticket to a London Knights home game

We want to thank the servicemen and women of the Canadian Armed Forces for going above and beyond to defend our freedom each and every day.



The Excalibur Insurance **Defender of Honour Program** was created in partnership with the London Knights of the Ontario Hockey League to share our appreciation for who have served our country by sending them and a friend to a London Knights home game and taking a moment between periods to recognize their service.

Does Your Insurance Go with You on Vacation?

-Call Before You Fly.



Excalibur Contest Winners



Sharla Armstrong TICKETS TO THE TORONTO ARGONAUTS



Neutel's Family
CHILDREN'S
HALLOWEEN
COSTUME
CONTEST

Jan Mulder



Porter
TICKETS TO
THE LONDON
KNIGHTS

Jennifer



Richard Smith & Tara Corran

HALLOWEEN COSTUME CONTEST



Samuel Street FLAT SCREEN TV.



Tell a friend about Excalibur Insurance Protection and receive a special THANK-YOU GIFT from us...and be entered for a CHANCE TO WIN AWESOME PRIZES.



For each referral you receive a Tim's Card or a New Orleans Pizza.



Your name is entered in our MONTHLY DRAW for a chance to:

WIN \$100 (in your pocket), and GIVE \$100 (to your favourite charity).

Your name will be entered to win our quarterly prize a Big Screen TV.



We Start with a Blank Sheet.

8 ½ x 11 Unlined Crisp, New, Unmarred.

Pen quivering above the page, Excited to start fresh.

That's how we see the New Year.

Funny Christmas Riddle Answers

Santa Clues
 No, they do needle-point!
 Fleece Navi-baaaaaah!